

## Personal Data Protection and Privacy Notice

**Last updated:** 08.05.2026

Please read this Privacy Notice carefully to understand why and when we collect your personal data, how we use it, under what circumstances we may disclose it to others, how we keep it secure, how long we may retain it, and what rights you have in relation to the processing of your personal data.

This Privacy Notice applies to the services, courses, training programmes, seminars, webinars, informational activities, promotional activities and other similar services provided by **Dowsing-Inforenergetics Ltd.**, a company registered in Gibraltar, with its registered office at **5-9 Main Street, Gibraltar**, registered under company number **125304**.

**Dowsing-Inforenergetics Ltd.** respects your right to privacy and is committed to protecting your personal data. We process personal data in accordance with applicable data protection legislation, including the Gibraltar General Data Protection Regulation and the Data Protection Act 2004.

By using our services, registering for our courses, participating in our events, communicating with us, or providing us with your personal data, you acknowledge that your personal data may be processed as described in this Privacy Notice.

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### 1. Who We Are

For the purposes of applicable data protection legislation, the data controller is:

**Dowsing-Inforenergetics Ltd.**  
Registered office: **5-9 Main Street, Gibraltar**  
Company number: **125304**  
Email: **courses@dowsing-inforenergetics.com**

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### 2. Purpose of Personal Data Processing

The personal data you provide to us may be used for the following purposes:

- registering you for and allowing you to participate in our courses, training programmes, seminars, webinars, workshops, presentations and other educational or informational activities;
- providing access to online, live or in-person courses and related materials;
- managing your account, registration, participation, course history and access to our services;
- communicating with you regarding your registration, participation, payments, course schedule, updates and support;
- issuing invoices, receipts or other accounting, contractual or administrative documents, where applicable;
- providing customer support and responding to your questions, requests or enquiries;
- informing you about future courses, events, offers, promotions or related services, where permitted by law or where you have given your consent;
- improving our services, course content, communication, customer experience and internal processes;
- ensuring the security and proper functioning of our websites, platforms, online learning systems and communication channels;
- complying with legal, accounting, tax, regulatory, contractual or administrative obligations;
- protecting our legitimate business interests, including the establishment, exercise or defence of legal claims.

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### 3. Categories of Personal Data We May Process

Depending on the specific service, course, event or interaction, we may collect and process the following categories of personal data:

- full name;
- date and place of birth, where required for specific registrations, records or certificates;
- residential address or correspondence address;
- email address;
- mobile phone number;
- profession or occupation;

- level of education;
- civil status, only where relevant and necessary;
- identification document details, only where required by law, for verification, certification, invoicing or other legitimate purposes;
- payment and billing information;
- course registration and participation history;
- communications with us, including emails, messages, forms or support requests;
- photographs, video recordings or audio recordings taken during events, courses, seminars, webinars or promotional activities, where applicable;
- technical information related to your use of our websites, online platforms or digital services, such as IP address, login data, browser type, device information and usage data, where applicable.

We aim to collect only the personal data that is necessary for the purposes described in this Privacy Notice.

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#### 4. How We Collect Personal Data

We may collect personal data directly from you when you:

- complete a registration, participation, order or contact form;
- register for a course, seminar, webinar, live session or event;
- communicate with us by email, phone, messaging applications, social media or other communication channels;
- purchase or request information about our services;
- participate in online or in-person activities organised by us;
- send us documents or information electronically or in physical form;
- use our websites, platforms or online learning systems;
- interact with our marketing campaigns, advertisements, newsletters or social media pages.

Where necessary, we may collect copies of documents containing personal data or receive such information electronically from you.

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#### 5. Legal Basis for Processing

We may process your personal data based on one or more of the following legal grounds:

- **performance of a contract**, where processing is necessary to provide the services, courses or materials you have requested;
- **steps prior to entering into a contract**, where you request information, an offer, registration or support before purchasing or joining a course;
- **legal obligation**, where we are required to process or retain data for accounting, tax, regulatory or legal purposes;
- **legitimate interests**, such as managing our business, improving our services, communicating with clients, preventing fraud, securing our platforms, maintaining business records and protecting our legal rights;
- **consent**, where required, for example for certain marketing communications or the use of identifiable photographs, video or audio recordings for promotional purposes.

Where processing is based on consent, you may withdraw your consent at any time. Withdrawal of consent does not affect the lawfulness of processing carried out before the withdrawal.

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#### 6. Recipients of Your Personal Data

Your personal data may be accessed or processed by:

- our employees, representatives, instructors, trainers, consultants or collaborators;
- companies within the same group or affiliated companies, where necessary for the provision, administration or promotion of our services;
- service providers that assist us with IT systems, online learning platforms, payment processing, accounting, marketing, communications, hosting, customer support, analytics or event organisation;
- professional advisers, including accountants, lawyers or consultants;

- public authorities, regulators, courts or other competent bodies, where disclosure is required by law or necessary to protect our legal rights.

We will only share personal data where this is necessary, lawful and proportionate in relation to the purposes described in this Privacy Notice.

Where we use third-party service providers, we take reasonable steps to ensure that they process personal data securely and in accordance with applicable data protection requirements.

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## 7. International Transfers of Personal Data

As we provide services to international clients and may work with collaborators, service providers or affiliated companies located in different countries, your personal data may be transferred outside Gibraltar.

Where such transfers take place, we will take appropriate measures to ensure that your personal data remains protected in accordance with applicable data protection legislation.

These measures may include adequacy decisions, contractual safeguards, data processing agreements or other legally recognised transfer mechanisms.

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## 8. Marketing Communications

We may use your personal data to send you information about our courses, events, programmes, offers, promotions, educational materials, updates or related services.

We may contact you for marketing purposes by email, phone, SMS, messaging applications, social media or other communication channels, where permitted by applicable law or where you have provided your consent.

Marketing communications may include, but are not limited to:

- invitations to future courses, seminars, webinars, presentations or live events;
- information about new programmes, modules or training opportunities;
- special offers, discounts or promotional campaigns;
- educational content, reminders, announcements or relevant updates;
- follow-up communications after participation in one of our courses or events.

We may also use limited personal data to create audience segments, manage campaigns, measure the effectiveness of our communications and improve the relevance of the information we send to you.

You may unsubscribe from marketing communications or withdraw your consent at any time by following the instructions included in our messages or by contacting us at [courses@dowsing-inforenergetics.com](mailto:courses@dowsing-inforenergetics.com).

Please note that even if you unsubscribe from marketing communications, we may still contact you regarding administrative, contractual, payment, course access, legal or service-related matters.

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## 9. Photography, Video and Event Recordings

During certain courses, seminars, presentations, live sessions, webinars, events or promotional activities, photographs, audio recordings or video recordings may be taken.

Such materials may be used for:

- documenting the event;
- educational or training purposes;
- internal records;
- course delivery and replay access;

- promotional and marketing materials;
- publication on our website, social media pages, advertisements, presentations or other communication channels.

Where required by applicable law, we will request your consent before using identifiable images, video or audio recordings for promotional purposes.

If you do not wish to be photographed, filmed or recorded, please inform us before the event or as soon as possible.

Please note that some online or live events may be recorded as part of the service, especially where replay access, course archive or educational materials are provided to participants.

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## 10. Security of Your Personal Data

**Dowsing-Infoneergetics Ltd.** takes appropriate technical and organisational measures to protect your personal data against unauthorised access, accidental or unlawful destruction, loss, alteration, unauthorised disclosure, or any other form of unlawful processing.

These measures may include, where appropriate:

- restricted access to personal data;
- secure storage of documents and electronic records;
- password protection and access controls;
- use of secure communication and hosting systems;
- confidentiality obligations for staff, collaborators and service providers;
- regular review of data handling procedures;
- backup, archiving and recovery measures;
- internal procedures for managing data protection risks.

Although we take reasonable steps to protect your personal data, no method of transmission over the internet or electronic storage is completely secure. Therefore, we cannot guarantee absolute security, but we will always seek to protect your personal data using appropriate safeguards.

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## 11. Retention, Archiving and Long-Term Storage of Personal Data

We may retain and archive your personal data for as long as necessary for the purposes for which it was collected, including the provision of services, course administration, client support, legal compliance, accounting, tax, reporting, audit, dispute resolution, historical records and legitimate business purposes.

Certain personal data may be retained for an extended period or indefinitely where this is necessary for one or more of the following purposes:

- maintaining records of your participation in courses, seminars, programmes or events;
- confirming your training history, qualifications, certificates, grades, modules or levels completed;
- providing future support, access to materials, re-enrolment, progression to higher-level courses or alumni-related services;
- keeping historical, educational, organisational or administrative archives;
- protecting our legal rights or defending against potential claims;
- complying with legal, accounting, tax, regulatory or evidential obligations;
- maintaining internal business records related to the services provided to you.

Where personal data is archived for long-term or indefinite retention, we will seek to limit access to such data and use it only where necessary for the purposes described above.

Where data is no longer required and there is no lawful basis for retaining it, we will delete, anonymise or securely archive it in accordance with applicable legal and operational requirements.

You may request deletion of your personal data; however, such request may be subject to legal, contractual, archival, evidential or legitimate business retention requirements.

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## 12. Your Rights

Subject to applicable data protection law, you may have the following rights in relation to your personal data:

- the right to access your personal data;
- the right to request correction of inaccurate or incomplete data;
- the right to request deletion of your personal data, where legally applicable;
- the right to request restriction of processing;
- the right to object to certain types of processing;
- the right to withdraw consent, where processing is based on consent;
- the right to data portability, where applicable;
- the right to lodge a complaint with the competent data protection authority;
- the right to seek legal remedies if you believe your data protection rights have been infringed.

To exercise any of these rights, please contact us in writing at:

**Dowsing-Inforenergetics Ltd.**  
**5-9 Main Street, Gibraltar**  
Email: [courses@dowsing-inforenergetics.com](mailto:courses@dowsing-inforenergetics.com)

We may need to verify your identity before responding to your request.

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## 13. Complaints

If you believe that your personal data has been processed unlawfully or that your data protection rights have not been respected, please contact us first so that we can review and address your concern.

You may also have the right to lodge a complaint with the competent data protection authority in Gibraltar.

The Gibraltar Regulatory Authority is the supervisory authority for data protection matters in Gibraltar.

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## 14. Updates to This Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in our services, legal requirements, business practices or data protection procedures.

The updated version will be published on our website or otherwise made available to you. The date of the latest update should be indicated at the beginning or end of this document.

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## 15. Contact

For any questions regarding this Privacy Notice or the way we process your personal data, please contact us at:

**Dowsing-Inforenergetics Ltd.**  
**5-9 Main Street, Gibraltar**  
Email: [courses@dowsing-inforenergetics.com](mailto:courses@dowsing-inforenergetics.com)